

Fare Revenue

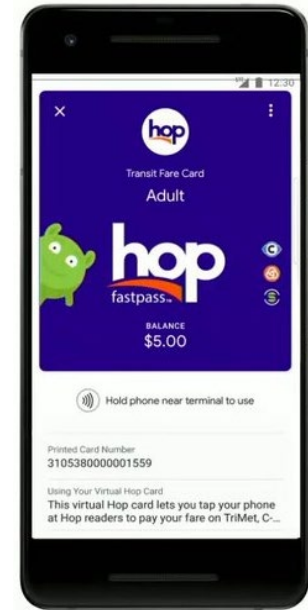
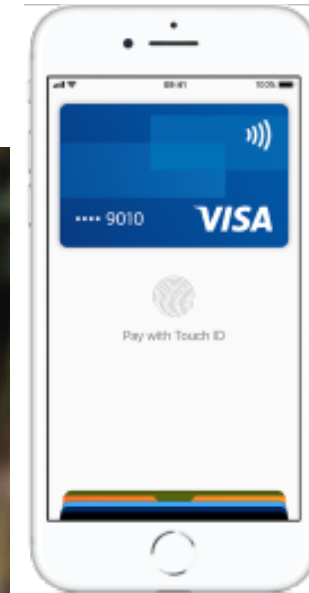
Sophia Franklyn

Director Fare Revenue & Admin Services

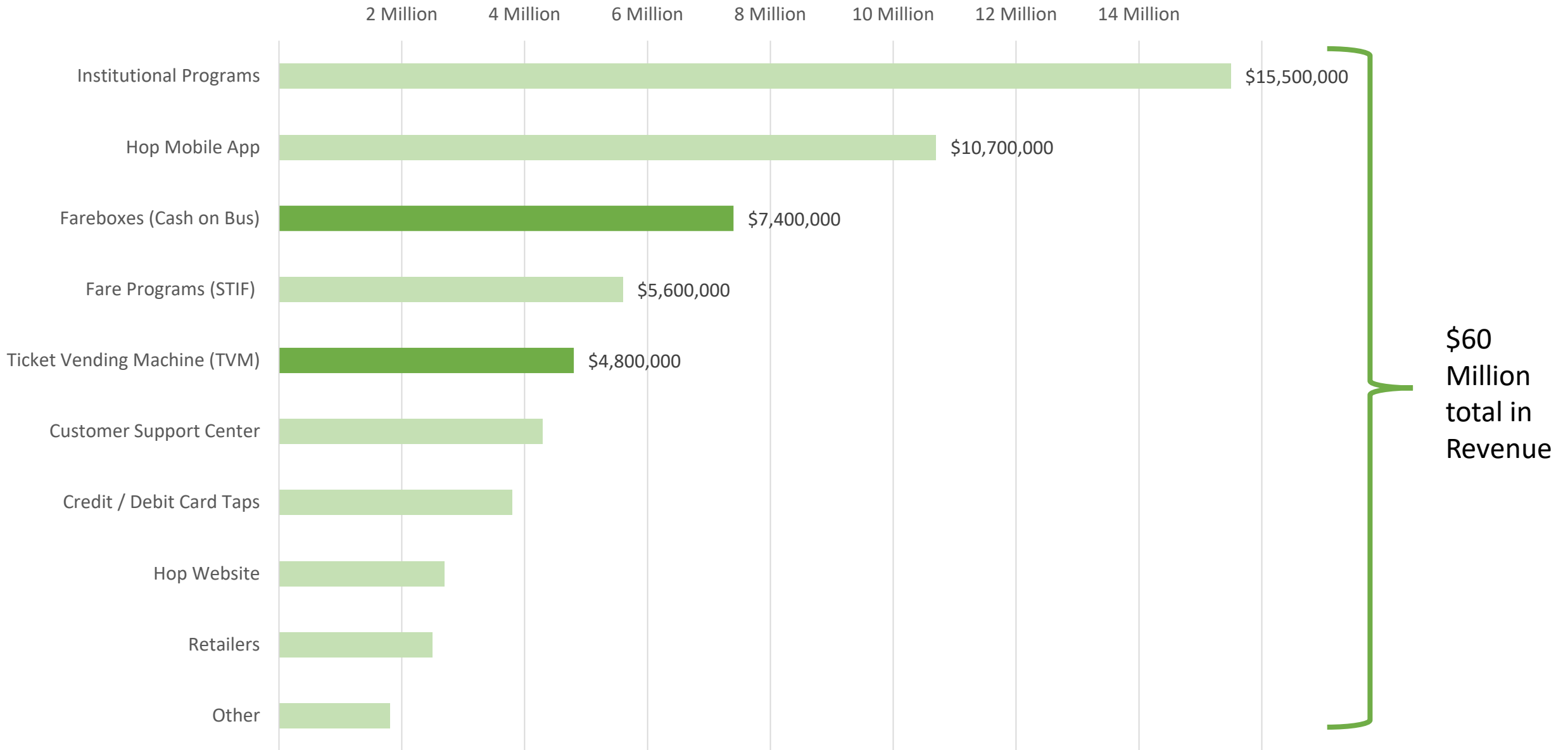


Hop Fastpass®

TriMet + Portland Streetcar + C-TRAN



Fare Revenue Fiscal Year 2023



Upcoming Work

Fareboxes on Buses

- Sell ~3.6M paper bus tickets per year
- \$7.4 Million in cash collected in FY23

New Fareboxes:

- Improved financial controls for cash collection
- Sustain availability of cash collection on buses, especially as fleet expands.
- Rollout Spring 2025



Ticket Vending Machines (TVMs) on Platforms

- Sell 1.5M paper Hop tickets per year
- \$4.8M collected in FY23

New TVMs:

- Will sell Hop reloadable cards to Youth, Honored Citizen & Adult (no more paper tickets!)
- Riders will be able to add stored value to their existing Hop card
- Sustain availability of TVMs on platforms.
- Rollout Winter 2025

